Terms & Conditions of Use

Egraine Oy — egraine.fi · **Last updated:** 25 July 2026 · **Version:** 2.1

1. About these terms

These Terms & Conditions (“Terms”) govern your access to and use of the website **egraine.fi** (the “Site”), operated by **Egraine Oy** (Business ID 3365921-5), Aleksanterinkatu 52, Stockmann 7th floor, 00100 Helsinki, Finland (“Egraine”, “we”, “us”).

By accessing or using the Site you agree to these Terms. If you do not agree, please do not use the Site.

These Terms cover use of the **website itself**. They are not a distribution agreement, purchase order, partnership agreement or contract of employment; any such relationship is governed by its own separate written contract, which prevails over these Terms in case of conflict.

2. Who may use the Site

The Site is intended for businesses and professionals (salons, pharmacies, clinics, hotels, prospective partners, job applicants) and other adult visitors. You confirm you have the authority to accept these Terms on behalf of yourself or the organisation you represent.

3. Permitted use

The Site is provided for general information about Egraine Oy, our distribution business, our brand partners, career opportunities, and how to contact us. You agree to:

- use the Site lawfully and in accordance with these Terms;
- not attempt to gain unauthorised access to, disrupt, overload, or interfere with the Site, its servers, or connected networks;
- not use the Site to transmit malware, spam, or unlawful, infringing or harmful content;
- not scrape, harvest or systematically extract data or content except as permitted by law; and
- provide accurate information when you contact us.

We may suspend or restrict access to anyone who misuses the Site, without notice.

4. Contacting us and submissions

When you send us a message, inquiry or application, you are responsible for the accuracy of the information you provide and for ensuring you have the right to share it. Do not submit confidential information of third parties, or any sensitive personal data. How we handle personal data you submit is described in our **Privacy Policy**. Unsolicited business ideas or proposals are submitted at your own risk and create no obligation of confidentiality or compensation on our part.

5. Intellectual property

The Egraine name, “Egraine Oy”, the Egraine logo, and the text, design, layout, graphics and other content of the Site are owned by or licensed to Egraine Oy and are protected by copyright, trademark and other laws. Egraine Oy is the holder of the group’s trademarks and IP.

The **Medex** and **THANN** names, logos, product images and related brand content belong to their respective manufacturers (Medex Bio Science Cosmetics and THANN-Oryza Co., Ltd.) and are used on the Site in the context of, and with permission arising from, Egraine’s distribution relationship with them.

You may view and print pages for your own non-commercial or internal business use. You may not otherwise copy, reproduce, republish, modify, distribute, or commercially exploit any part of the Site without our prior written permission.

6. Third-party links and content

The Site links to third-party sites (including medex.fi, thann.fi, and our social-media profiles). We are not responsible for the content, availability, or privacy practices of third-party sites and services, and a link does not imply endorsement. Your use of those services is governed by their own terms.

7. Accuracy of information

We aim to keep the information on the Site accurate and current, but it is provided for general information only and may contain errors or become out of date. Product, brand, career and partnership information is indicative and does not constitute a binding offer. Nothing on the Site is professional, medical, cosmetic-treatment or legal advice.

8. Availability and “as is” basis

The Site is provided **“as is” and “as available.”** To the extent permitted by law, we do not warrant that the Site will be uninterrupted, error-free, secure, or free of harmful components. We may change, suspend or discontinue any part of the Site at any time.

9. Limitation of liability

To the fullest extent permitted by applicable law, Egraine Oy shall not be liable for any indirect, incidental, special or consequential loss, or for loss of profit, business, goodwill or data, arising out of or in connection with your use of, or inability to use, the Site.

Nothing in these Terms excludes or limits our liability for death or personal injury caused by our negligence, for fraud, or for any liability that cannot be excluded or limited under the mandatory law of Finland — including, where you are acting as a consumer, your mandatory rights under the Finnish Consumer Protection Act (kuluttajansuojalaki).

10. Changes to these Terms

We may update these Terms from time to time. The current version, with its “last updated” date, applies to your use of the Site. Continued use after

changes means you accept the updated Terms.

11. Governing law and disputes

These Terms and any non-contractual obligations arising from them are governed by the **laws of Finland**. Disputes shall be subject to the jurisdiction of the **District Court of Helsinki (Helsingin käräjäoikeus)**, subject to any mandatory right a consumer has to bring proceedings in, or benefit from the law of, their country of residence.

If you are a consumer, before going to court you may refer a dispute to the **Finnish Consumer Disputes Board (Kuluttajariitalautakunta, kuluttajariita.fi)**, after first contacting the **Consumer Advisory Service (Kuluttajaneuvonta)**.

12. Contact

Questions about these Terms: **info@egraine.fi**, or Egraine Oy, Aleksanterinkatu 52, Stockmann 7th floor, 00100 Helsinki, Finland.